



**Services to Industry and
International Relationship**

**in the field of
conformity assessment
and product certification**

**QHSE Quality, Health,
Safety, Environment**

Business Unit Management

Strategy

**Marketing of industrial goods
and services**

R & D



1996-2005 - Director for Certification in LCIE:

Before setting up end of 2005 the Russian Company “M.A.M. CONSULTING” or ООО «М.А.М. КОНСАЛТИНГ», Isabelle HELLER was **Director for Certification in LCIE***, where she has managed and developed **mandatory and voluntary certification activities: European Directives, NF AFNOR French mark, European marks, and international certification schemes**. She was responsible for issued certificates and was in charge of the Certification Business Unit. She launched the dissemination of consumer and industrial electrical product certification activities in Bureau Verities* worldwide: in Asia and in USA.

She was **LCIE* and France representative for negotiation in the frame of European and International multilateral and bilateral recognition agreements**. She has had permanent contacts with authorities, manufacturers, users.

- She was also in charge of the **Management of G-MED-LCIE, French Notified Body for medical devices**.

-She was **Chairman of Asefa, Certification body, association of industrial low and high voltage electrical equipment industries**. Among members: *the major manufacturers, utilities, electrical contractors*.

(*) **LCIE** is the French Testing and Certification Body for Electrical and Electronic products, accredited for tests, product certification and quality management certification and Notified Body for the European Directives. Since 2001, LCIE is a subsidiary of **Bureau Veritas**, Worldwide Service Company specializing in QHSE management.

Her previous and parallel positions :

1995-2001 - Strategy & Marketing Director in LCIE:

in charge of the elaboration of Medium Term Plan related to the development of markets, services and sales and of strategic alliances.

1989-1995 - Director of the LCIE Business Unit Energy & Industry Department:

She has managed a **multidisciplinary team of 100 employees** providing testing, studies, technical assistance and consulting services in the fields of **electro technology, electronics, automation, physics, chemistry...** She has participated in several projects of EU's “Framework Programme for Research and Technological Development”.

1977-1989 - She has worked in the development and marketing of industrial safety related equipment and control systems:

R&D, product development (several patents), product specification, promotion, support to sales, management (**Schlumberger, Alstom become AREVA**).



Isabelle HELLER, consultant, Market Access Management

Recent membership in professional bodies

At the international level

Representative of France to the Conformity Assessment Board (CAB) of IEC**.

Representative of France and LCIE to IECEE-Certification Management Committee of IEC**, the Worldwide System for Conformity Testing and Certification of Electrical Equipment providing certificates recognized in more than 40 countries worldwide.

(**) *IEC: International Electrotechnical Commission, worldwide association managing standardization and conformity assessment of electrical products and equipment, equivalent to ISO in this field. The CAB is the decision-making body responsible for the overall management of the IEC's conformity assessment activities, supported by WTO.*

Russian Federation representatives to the IEC Conformity Assessment Board and to the IECEE-Certification Management Committee: Sergey Pugachev – Deputy Director of the Federal Agency for Technical Regulation and Metrology, and Victor Timko – Deputy Director of VNIIS.

At the European level

Chairman of LOVAG: Low Voltage Agreement Group at the European level (certification of low voltage industrial equipment)

French Member of EEPCA: European Electrical Product Certification Association

In France

Member of Board of Directors of UTE, French Standardization Body for Electrical products, Standardization Bureau of AFNOR

Member of Product Certification Accreditation Commission of COFRAC, the French accreditation body.

Recent publications

Conformity Magazine 08.2005.
Certification of Electrical Products Worldwide.
http://www.conformity.com/artman/publish/article_57.shtml

Seminar related to accreditation, organized by RSPP, Russian Union of Industrialists and Entrepreneurs 12.2006
The place of accreditation in different certification systems.
Experience en France.
http://www.sovac.ru/pages/page_18.php

**Isabelle Heller speaks
French, English and Russian.**



M.A.M CONSULTING

www.mam-consult.com

Isabelle.heller@mam-consult.com

+ 7 915 323 44 34

